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# AI as a Valuable Instrument in Trademark Enforcement in India

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## ABSTRACT

*The fast pace of development in Artificial Intelligence (AI) is redefining the landscape of intellectual property right enforcement, especially trademarks. In India, enforcement mechanisms are hindered by procedural delays, backlogs requiring manual processing, and the growing complexity of online infringement. AI can serve as a possibility to update and strengthen trademark protection in these circumstances. This paper delves into the role of AI as an asset for trademark enforcement, with a focus on how it can be used to automate infringement identification, expedite opposition proceedings, track digital spaces, and aid in legal analysis. The paper also discusses international best practices and local innovations, making comparisons to jurisdictions such as the United States, the European Union, and China. While so doing, the paper also takes up pressing issues of algorithmic bias, lack of transparency, data privacy, and the demand for human monitoring. By advancing a series of policy proposals—ranging from regulatory reform and public-private cooperation to data infrastructure development and training stakeholders—the paper imagines a future-focused model of enforcement that is cost-effective, accessible, and rule-of-law consistent. The research concludes that AI, if implemented wisely in India's legal system, can be a revolutionary tool for enhancing trademark enforcement, safeguarding brand identity, and fostering innovation in a more digital and globalized economy.*

**Keywords:** Artificial Intelligence (AI), Trademark Enforcement, Intellectual Property Rights (IPR), LegalTech, Infringement Detection, AI Regulation, Trademark Law in India, IP Policy, Algorithmic Bias, Digital Marketplace, Automated Enforcement, Public-Private Partnerships, Data Privacy, Consumer Confusion, WIPO, Machine Learning in Law, Legal Automation, Brand Protection, Trademark Infringement, E-commerce Enforcement.

## I. INTRODUCTION

Protection and enforcement of intellectual property (IP) rights are central to maintaining innovation, economic development, and rightsholder interests and consumer welfare alike. Among all the forms of IP, trademarks play a singular and important role by acting as source indicators distinguishing one party's goods and services from those of another. With the

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globalized and digitally networked economy, trademarks are essential for brand creation, market penetration, and consumer identity. But it is the same technology that has allowed companies to reach more customers that has magnified the difficulties in enforcing trademarks, especially in emerging markets like India.<sup>3</sup>

India is also going through a boom in digital trade and brand expansion, which has converted it into an attractive market as well as a hub for IP infringement. The rising number of trademark filings combined with the runaway growth in online content has put the current trademark enforcement mechanism under tremendous pressure. Traditional enforcement approaches, which are predominantly based on manual detection, administrative control, and judicial recourse, tend to be slow, labor-intensive, and reactive in nature. These shortcomings render it challenging to fight against sophisticated types of infringement like cybersquatting, phishing, online counterfeiting, and unauthorized parallel imports.<sup>4</sup>

Against this background, Artificial Intelligence (AI) is fast becoming a game-changing force that can redefine the shape of trademark enforcement in India. AI, in its most general sense, can be defined as the imitation of human intelligence abilities by machines, particularly computer systems. Such machines have the capability to learn, reason, and correct themselves with technologies like machine learning (ML), natural language processing (NLP), and computer vision.<sup>5</sup> In trademark law, AI systems can aid a range of tasks—from enhancing similarity search accuracy to tracking online marketplaces for infringing material, thus strengthening both preventive and curative dimensions of enforcement.<sup>6</sup>

Implementation of AI in trademark enforcement mechanisms has several benefits. First, AI technologies are capable of analyzing enormous amounts of data in real time, so that potentially infringing marks are rapidly identified that might otherwise go undetected by human eyes. Second, AI-powered monitoring systems can watch across various platforms at once, such as e-commerce sites, social media, mobile apps, and domain registrars. Such automation provides a dramatic cut in the time and effort needed for day-to-day enforcement work. Thirdly, the application of AI reduces the extent of human error and subjectivity, especially in determining

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<sup>3</sup> WIPO, *What is a Trademark?*, WORLD INTELL. PROP. ORG., <https://www.wipo.int/trademarks/en/> (last visited Apr. 7, 2025).

<sup>4</sup> Mihir Swarup Sharma, *How India Can Lead in Global E-Commerce*, OBSERVER RES. FOUND. (Mar. 20, 2023), <https://www.orfonline.org/expert-speak/how-india-can-lead-in-global-ecommerce/>.

<sup>5</sup> Office of the Controller General of Patents, Designs and Trade Marks, *Annual Report 2022–23*, MINISTRY OF COMMERCE & INDUSTRY, GOV'T OF INDIA, [https://ipindia.gov.in/writereaddata/Portal/News/847\\_1\\_Annual\\_Report\\_2022-23\\_English.pdf](https://ipindia.gov.in/writereaddata/Portal/News/847_1_Annual_Report_2022-23_English.pdf).

<sup>6</sup> N.S. Gopalakrishnan & T.G. Agitha, *Principles of Intellectual Property* 278–79 (2d ed. 2014).

phonetic, visual, or conceptual similarity between trademarks.<sup>7</sup>

Intellectual property offices and enforcement bodies worldwide are increasingly considering using AI to automate their processes. The European Union Intellectual Property Office (EUIPO), for example, has created AI tools to conduct image-based searches for trademarks and provide classification support. Equally, the United States Patent and Trademark Office (USPTO) has been testing AI for application filtering and data examination.<sup>8</sup> These global trends reinforce the capability of AI to transform trademark management and enforcement across jurisdictions. India, too, can stand to gain greatly by embracing similar technologies, considering the size and range of its trademark system.<sup>9</sup>

While promising, the use of AI in trademark enforcement is not without legal, ethical, and infrastructural hurdles. The existing legislative regime in India, dominated by the Trade Marks Act, 1999, does not directly deal with the use of AI tools in enforcement processes. Concerns like the admissibility of AI-generated evidence, transparency of algorithms, and data privacy are still concerns. In addition to this, building institutional capacity and technical competence within IP professionals, enforcement officials, and members of the judiciary would be an essential requirement to tap into AI resources effectively in the trademark space.<sup>10</sup>

However, the benefits of embracing AI are far greater than the fears, particularly if its application is driven by the right regulatory measures and best practices. To remain a competitive global market and a hub for innovation, India needs to invest in updating its IP enforcement infrastructure. AI-driven enforcement tools can augment current mechanisms with speed, efficiency, and precision—qualities that are a necessity in the fast-paced commercial landscape of today.

This article attempts to examine the potential role of Artificial Intelligence as a useful tool to augment trademark enforcement in India. It proceeds by stating the current enforcement mechanism and the issues it encounters in today's digitally transforming environment. It continues to analyze the particular uses of AI for trademark search, watching, support in cases, and policy formation. The article also elaborates on new trends, both national and global, and critically analyzes the legal and ethical considerations of AI implementation. Lastly, it offers

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<sup>7</sup> WIPO, *Artificial Intelligence and Intellectual Property*, WORLD INTELL. PROP. ORG., [https://www.wipo.int/about-ip/en/artificial\\_intelligence/](https://www.wipo.int/about-ip/en/artificial_intelligence/) (last visited Apr. 7, 2025).

<sup>8</sup> European Union Intellectual Property Office (EUIPO), *AI & IP Initiatives*, <https://euipo.europa.eu/ohimportal/en/artificial-intelligence> (last visited Apr. 7, 2025).

<sup>9</sup> U.S. Patent & Trademark Office, *AI and Emerging Technologies*, USPTO.GOV, <https://www.uspto.gov/initiatives/artificial-intelligence> (last visited Apr. 7, 2025).

<sup>10</sup> The Trade Marks Act, No. 47 of 1999, INDIA CODE (1999), <https://indiacode.nic.in/handle/123456789/1994>.

suggestions on how India can strategically incorporate AI into its trademark enforcement regime through a mix of legislative change, institutional assistance, and public-private partnership.<sup>11</sup>

In the process, the article aims to be a part of the current debate regarding IP modernization and technology integration in the Indian legal milieu. It also aims to bring forth the potential of AI not as an add-on device but as a game-changer that can enhance the effectiveness and sustainability of trademark enforcement in the 21st century.<sup>12</sup>

## II. UNDERSTANDING TRADEMARK ENFORCEMENT IN INDIA

Trademark enforcement means the legal and administrative tools to ensure that registered trademarks are defended against unauthorized use, imitation, or infringement. In India, such an enforcement system is substantially regulated by the Trade Marks Act, 1999, which prescribes the rights of the trademark owner as well as the remedies available in the event of infringement or passing off.<sup>13</sup>

### (A) Legal Basis for Trademark Protection

In accordance with Indian law, a trademark may be registered for all types of goods and services, which gives the owner the sole right to use the mark in respect of the registered goods or services. Sections 27 to 29 of the Trade Marks Act provide for the infringement of trademarks and remedies for the aggrieved. Civil and criminal proceedings are provided for under the Act. Though civil remedies consist of injunctions, damages, and account of profits, criminal prosecution results in fines and imprisonment against counterfeiters.<sup>14</sup>

Trade Marks Act is supplemented by allied legislations like the Code of Civil Procedure, 1908, Code of Criminal Procedure, 1973, and Information Technology Act, 2000, which step in when infringement is in the cyber or digital space.

### (B) Enforcement Mechanisms

#### a. Enforcement in India is largely done through three channels:

**Civil Litigation:** This is the most frequently utilized remedy for trademark infringement. Owners of trademarks can approach the relevant district or High Courts seeking injunctions and damages. Specialized commercial courts under the Commercial Courts Act, 2015 also speed up

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<sup>11</sup> Pranesh Prakash, *AI, Transparency, and the Law in India*, CENTRE FOR INTERNET & SOCIETY (July 12, 2021), <https://cis-india.org/internet-governance/blog/pranesh-prakash-ai-transparency-and-law>.

<sup>12</sup> Neha Mishra, *Data Privacy and AI Regulation in India*, 13 INDIAN J.L. & TECH. 56 (2021).

<sup>13</sup> The Trade Marks Act, No. 47 of 1999, INDIA CODE (1999), <https://indiacode.nic.in/handle/123456789/1994>.

<sup>14</sup> N.S. Gopalakrishnan & T.G. Agitha, *Principles of Intellectual Property* 278–82 (2d ed. 2014).

IP-related disputes.<sup>15</sup>

**Criminal Prosecution:** In accordance with Sections 103–105 of the Trade Marks Act, criminal charges can be lodged against individuals engaging in counterfeiting or trademark falsification. Such actions are usually more efficient in deterring repeat offenders since they carry the threat of imprisonment.

**Administrative Remedies:** The Trademark Registry can adjudicate against opposition, rectification, and removal of trademarks. The Customs Authority may also seize infringing goods at Indian borders through the Intellectual Property Rights (Imported Goods) Enforcement Rules, 2007.<sup>16</sup>

### b. Authorities Responsible for Trademark Enforcement

There are various institutions that operate in the trademark enforcement system in India:

- The Intellectual Property Office (IPO) of the Ministry of Commerce and Industry, which oversees registration and administration of trademarks.<sup>17</sup>
- The police, particularly specialized IP cells in metro cities, which help carry out raids on counterfeiters.
- Judiciary, such as High Courts and Commercial Courts, which interpret the law and provide remedies.
- Customs officials, authorized to confiscate infringing goods under border enforcement regulations.

This multi-agency participation, although exhaustive, tends to cause delays and inconsistencies in enforcement owing to coordination issues and differences in IP awareness among officials.

### c. Common Enforcement Challenges

In spite of a strong legal framework, trademark enforcement in India is plagued with practical challenges:

**Backlog of Cases:** Courts handling IP disputes tend to have a heavy case load, resulting in considerable delays in relief.

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<sup>15</sup> Manisha Singh & Pranit Biswas, *Trademark Enforcement in India: An Evolving Landscape*, MONDAQ (Apr. 14, 2023), <https://www.mondaq.com/india/trademark/1306768/trademark-enforcement-in-india-an-evolving-landscape>.

<sup>16</sup> Khurana & Khurana Advocates, *Trademark Infringement and Enforcement Mechanisms in India*, IIPRD (Sept. 15, 2022), <https://www.iiprd.com/trademark-infringement-and-enforcement-mechanisms-in-india/>.

<sup>17</sup> Swaraj Barooah, *Challenges in IP Enforcement in India*, SPICY IP (Jan. 21, 2020), <https://spicyip.com/2020/01/challenges-in-ip-enforcement-in-india.html>.

**Counterfeiting and Informality:** Informal markets and counterfeit products pervasiveness complicate tracking and prosecuting infringers efficiently.

**Cross-Border Violations:** Infringement by foreign players or on foreign e-commerce websites poses jurisdictional challenges.

**Manual and Reactive Enforcement:** Conventional enforcement methods are based on physical checking, owner complaints, and ad hoc raids, which are resource-consuming and reactive in approach.

The development of the digital economy has complicated these issues even further. Trademark infringement now takes place across spaces and platforms—e.g., unauthorized use on social media, counterfeit mobile apps, keyword advertising, and imitation e-commerce listings—all of which demand constant, real-time surveillance. Manual approaches are not well-suited to manage this quantity and velocity, emphasizing the need for technology-based solutions.<sup>18</sup>

#### d. The Case for Modernization

Against these challenges, it is now increasingly being felt that trademark enforcement mechanisms in India need to transform into a more data-driven, automated, and predictive system. This entails not merely the computerization of processes but the smart deployment of new technologies such as Artificial Intelligence (AI), machine learning, and big data analytics to identify and respond to infringements more effectively. Government programs like Digital India and office modernization within IP offices point towards a commitment at the policy level to introducing technology into legal and regulatory norms.<sup>19</sup>

But all this will bear fruit only when AI adoption gets supplemented by law recognition, underlying technical infrastructure, and capacity-building across all constituencies—regulators, judges, lawyers, and businesses as well.

### III. ROLE OF AI IN TRADEMARK ENFORCEMENT

The integration of Artificial Intelligence (AI) into legal and regulatory frameworks has ushered in a new era of proactive and data-driven enforcement, particularly in the domain of intellectual property rights. In the context of **trademark enforcement**, AI technologies can significantly enhance the capacity of enforcement agencies, rights holders, and judicial systems to detect,

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<sup>18</sup> **Ministry of Commerce & Industry**, *National IPR Policy*, GOV'T OF INDIA (May 12, 2016), [https://dpiit.gov.in/sites/default/files/National\\_IPR\\_Policy\\_English.pdf](https://dpiit.gov.in/sites/default/files/National_IPR_Policy_English.pdf).

<sup>19</sup> **World Trademark Review**, *India Cracks Down on Trademark Infringement with AI and Digital Tools*, WTR DAILY (Nov. 28, 2023), <https://www.worldtrademarkreview.com/article/india-cracks-down-on-trademark-infringement-ai-and-digital-tools>.

assess, and respond to infringements in real time. India, with its large and diverse trademark ecosystem, stands to benefit immensely from this technological transformation.<sup>20</sup>

### (A) AI in Trademark Search and Examination

One of the earliest and most effective uses of AI in trademark law is in **automated trademark searches and similarity analysis**. Traditional search mechanisms rely on keyword-based algorithms or manual comparison, which can be time-consuming and error-prone, especially in cases involving phonetic, visual, or conceptual similarities. AI-driven tools, powered by machine learning and natural language processing (NLP), can analyze massive datasets across multiple dimensions—appearance, pronunciation, and meaning—to identify conflicting marks with much greater accuracy and speed.<sup>21</sup>

Image recognition algorithms, for instance, can detect visually similar logos or symbols, even if they are stylized differently. These tools are increasingly used by **intellectual property offices worldwide** and are being considered for implementation in India to assist trademark examiners in the preliminary scrutiny process. The use of AI in this stage helps reduce the backlog of pending applications while enhancing the quality of decisions.

### (B) AI for Online Surveillance and Enforcement

The exponential growth of digital marketplaces, social media platforms, and mobile applications has made online trademark infringement a significant concern. AI-powered **web crawling and monitoring systems** can scan websites, marketplaces, and domain registries in real time to detect unauthorized use of registered trademarks. These tools often use deep learning models to track misuse across text, images, metadata, and even audio-visual content.<sup>22</sup>

For instance, e-commerce platforms like Amazon and Flipkart have started incorporating AI tools to identify counterfeit listings. In India, private legal tech firms and enforcement agencies are now leveraging such technologies to monitor the online space more effectively. This kind of AI-enabled surveillance is particularly crucial in cases of **cross-border infringement**, where infringers often operate from foreign jurisdictions with minimal regulatory oversight.

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<sup>20</sup> WIPO, *Artificial Intelligence and Intellectual Property*, WORLD INTELL. PROP. ORG., [https://www.wipo.int/about-ip/en/artificial\\_intelligence/](https://www.wipo.int/about-ip/en/artificial_intelligence/) (last visited Apr. 7, 2025).

<sup>21</sup> World Trademark Review, *India Cracks Down on Trademark Infringement with AI and Digital Tools*, WTR DAILY (Nov. 28, 2023), <https://www.worldtrademarkreview.com/article/india-cracks-down-on-trademark-infringement-ai-and-digital-tools>.

<sup>22</sup> Manisha Singh & Pranit Biswas, *Trademark Enforcement in India: An Evolving Landscape*, MONDAQ (Apr. 14, 2023), <https://www.mondaq.com/india/trademark/1306768/trademark-enforcement-in-india-an-evolving-landscape>.



### (C) Predictive Analytics and Litigation Support

AI can also assist in **predictive legal analytics**, where algorithms analyze previous case law, court rulings, and litigation trends to forecast the likely outcome of a trademark dispute. This allows legal teams to make more informed decisions about whether to pursue litigation, settle a dispute, or explore alternative remedies. In India, where court delays and procedural complexities are common, AI-based legal research tools like **Manupatra, SCC Online, and CaseMine** already incorporate elements of machine learning to streamline legal analysis.<sup>23</sup>

Additionally, AI tools can help identify jurisdictional trends, such as which High Courts are more favorable in granting injunctions or which types of infringement cases succeed more frequently. This level of insight can significantly improve strategic planning for trademark litigation.

### (D) Smart Contracting and Automated Cease-and-Desist Notices

AI can also play a role in **automating enforcement actions**, such as sending cease-and-desist letters to infringers or managing takedown notices under intermediary guidelines. AI-based platforms can automatically detect infringing use, generate a legal notice using pre-fed templates, and dispatch it to the infringer or the platform host.

In the case of minor or unintentional infringements, such preemptive, non-litigious actions can lead to quick resolutions without escalating the matter to courts. This reduces the burden on the judicial system while protecting the brand owner's interests.

### (E) Blockchain and AI Synergy

While not strictly a part of AI, the convergence of **blockchain and AI** is relevant to trademark enforcement. Blockchain-based trademark registries, when integrated with AI monitoring systems, can provide immutable records of ownership and usage, making it easier to establish the authenticity of rights during disputes. AI can then operate over this secure data layer to identify infringements or inconsistencies.

Some pilot initiatives globally, such as those under the **WIPO Blockchain Task Force**, have proposed models that India can potentially adopt to streamline both national and international trademark enforcement.<sup>24</sup>

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<sup>23</sup> Khurana & Khurana Advocates, *Trademark Infringement and Enforcement Mechanisms in India*, IIPRD (Sept. 15, 2022), <https://www.iiprd.com/trademark-infringement-and-enforcement-mechanisms-in-india/>.

<sup>24</sup> WIPO Blockchain Task Force, *Blockchain White Paper*, WORLD INTELL. PROP. ORG. (2020), [https://www.wipo.int/export/sites/www/about-ip/en/blockchain/docs/blockchain\\_white\\_paper.pdf](https://www.wipo.int/export/sites/www/about-ip/en/blockchain/docs/blockchain_white_paper.pdf).

### **(F) Custom and Border Control Using AI**

AI can also be integrated into **customs enforcement systems** to identify counterfeit goods at entry points. Image recognition systems, combined with shipment data and AI-driven anomaly detection, can help border authorities identify and seize infringing goods more efficiently. While India has border enforcement rules in place, the application of AI remains minimal and presents an area ripe for policy innovation.

## **IV. CHALLENGES OF APPLYING AI TO TRADEMARK ENFORCEMENT IN INDIA**

Although Artificial Intelligence (AI) promises much towards transforming trademark enforcement in India, the practical implementation of AI systems is beset by a spectrum of challenges. These challenges cross regulatory loopholes, infrastructural weaknesses, ethical issues, and technical limitations. Unless these concerns are properly met, the use of AI for trademark enforcement has the potential to create more issues than it can solve.

### **(A) Regulatory and Legal Ambiguities**

India's current legal regime for intellectual property rights, such as the Trade Marks Act, 1999, does not specifically acknowledge or govern the use of AI tools in the enforcement process. There is no legislative clarity regarding the admissibility of AI-generated evidence, the responsibility of decisions taken by AI systems, or the criteria to assess the reliability and fairness of such tools.

In litigation, for example, it is unclear whether AI-generated evidence—such as automated infringement reports or similarity assessments—would hold probative value equivalent to that of a human expert. Courts may hesitate to rely on such inputs unless clear legal guidelines are established. Furthermore, the absence of legislative or judicial precedents on AI use in IP enforcement means stakeholders are often uncertain about the risks of using such technologies in enforcement actions.<sup>25</sup>

### **(B) Technical Infrastructure and Digitization Deficit**

One of the biggest practical issues in India is the incomplete digitization of trademark information. Although the Trademark Registry has made significant strides in creating an online database and e-filing infrastructure, numerous records—especially older ones—are either incomplete or unstructured. AI systems need clean, consistent, and well-labelled datasets to work properly. Incomplete or erroneous data undermines the efficiency and reliability of AI

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<sup>25</sup> Digital Personal Data Protection Act, No. 22 of 2023, INDIA CODE (2023), <https://indiacode.nic.in/handle/123456789/5967>

outputs.

In addition, most enforcement agencies such as police forces and customs agencies lack access to centralized digital IP databases or contemporary technology infrastructure. This inhibits the real-time utilization of AI applications for surveillance, detection, or decision-making, particularly in non-metropolitan areas.<sup>26</sup>

### **(C) Human Resource and Capacity Constraints**

Successful application of AI for trademark enforcement requires trained professionals capable of reading AI outputs, diagnosing system faults, and marrying insights with enforcement strategy. But India lacks professionals with both technical and legal acumen in adequate numbers, especially in government organizations and small law firms.

Judges themselves may not always be able to critically assess AI-generated analysis or appreciate the algorithmic rationale behind particular outcomes. Lacking proper training and cross-disciplinary interaction, AI systems could either be underutilized or misused, leading to inefficiencies or even miscarriages of justice.<sup>27</sup>

### **(D) Algorithmic Bias and Reliability Concerns**

Another major concern is the potential for bias in AI models, especially those trained on small or unbalanced data. For instance, an AI tool trained mainly on English-language trademark databases will likely perform badly when confronted with Indian languages or regionally stylized brand names, which are extremely prevalent in Indian business. Likewise, image-recognition tools can miss infringement involving culturally distinctive symbols or fonts.

AI is also prone to false negatives and false positives—either labeling non-infringing use as a violation or failing to detect real cases of infringement. Blind reliance on these mistakes might result in reputational damage, generate unnecessary litigation, or enable infringers to fall through regulatory cracks. Ensuring transparency and explainability of AI decision-making is critical. Without knowing the basis on which an AI system arrived at a conclusion, stakeholders—let alone courts—are likely to distrust its outputs, even less make legal decisions based on them.<sup>28</sup>

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<sup>26</sup> WIPO, *Issues Related to Artificial Intelligence and Intellectual Property Policy*, WORLD INTELL. PROP. ORG. (Dec. 2021), [https://www.wipo.int/edocs/pubdocs/en/wipo\\_pub\\_1055.pdf](https://www.wipo.int/edocs/pubdocs/en/wipo_pub_1055.pdf).

<sup>27</sup> Isha Jain, *Artificial Intelligence and the Future of IP Enforcement in India*, INDIAN J. L. & TECH. BLOG (Mar. 12, 2023), <https://ijlt.in/ai-and-ip-enforcement-in-india/>.

<sup>28</sup> Nishith Desai Associates, *Artificial Intelligence: Legal, Policy and Ethical Considerations*, NDA LEGAL & TAX (Oct. 2022), [https://www.nishithdesai.com/fileadmin/user\\_upload/pdfs/Research\\_Papers/Artificial-Intelligence.pdf](https://www.nishithdesai.com/fileadmin/user_upload/pdfs/Research_Papers/Artificial-Intelligence.pdf).

### **(E) Cost and Accessibility Barriers**

Advanced AI enforcement tools—particularly those created by private technology firms—may be prohibitively costly for small businesses, individual trademark owners, or even government agencies. This poses a risk of technological asymmetry, whereby only multinational corporations can pay for extensive AI-based trademark protection, while others fall behind.

In addition, over-reliance on proprietary foreign-developed algorithms is a matter of concern in terms of data sovereignty and security. Indian law enforcement agencies have to balance technology development with being in control of sensitive national IP data.<sup>29</sup>

### **(F) Ethical and Privacy Considerations**

The use of AI for surveillance and enforcement naturally brings up issues of privacy and consent, especially when these tools are used to scrape data from public and semi-public domains such as social media or e-commerce platforms. If data collection is not done in compliance with India's emerging data protection laws—such as the Digital Personal Data Protection Act, 2023—trademark enforcement efforts could face legal challenges themselves.

There is also the more general ethical issue of automating enforcement measures. For example, should a cease-and-desist notice issued fully by AI be effective? Who is responsible if the notice is mistakenly sent, causing reputational or monetary harm to an innocent party? The absence of clear ethical guidelines makes the use of AI tools a hazardous endeavor without appropriate oversight measures.

### **(G) Resistance from Stakeholders**

Finally, most participants in the enforcement ecosystem—from seasoned IP litigators to government bureaucrats—will naturally be suspicious of, or even hostile towards, AI. Especially when it is seen as a substitute for human expertise, not an augmentation of it. Without an explicit communications strategy and stakeholder acceptance, any attempt to impose or standardize the use of AI tools from the top will meet with bureaucratic drag and institutional pushback.

## **V. EXAMPLES OR CASE STUDIES OF TRADEMARK ENFORCEMENT USING AI**

While the theoretical applications of Artificial Intelligence (AI) in trademark enforcement are vast, the actual application is best determined through experiential usage. This section addresses some of the case studies and practical applications from around the world, as well as within

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<sup>29</sup> Shamnad Basheer, *Digitization and the Indian Trademark System: Prospects and Pitfalls*, SPICY IP (Feb. 20, 2022), <https://spicyip.com/2022/02/digitization-indian-trademark-system.html>.

India, where AI has been utilized to facilitate stronger trademark enforcement. These instances document the potential change brought about by AI, yet also the possible shortcomings of deploying it without due contextualization or legal protections.

### **(A) Amazon's Project Zero: Combat Counterfeits with AI**

One of the most high-profile examples of trademark enforcement using AI is from Amazon's Project Zero, a project launched to actively remove counterfeit items from its website. Amazon uses AI and machine learning algorithms it has trained using brand-provided data—i.e., logos, trademarks, and product descriptions—to automatically find and remove listings suspected of being counterfeit.

The system allegedly scans more than 5 billion listings every day and detects possible infringements in real time. Brands are also provided with direct access to tools that enable them to remove counterfeit listings independently without being forced to wait for platform approval. Even though the system has been widely acclaimed for notably diminishing fake goods, it also serves as an example that AI-based enforcement is most successful when complemented by cooperative frameworks between platform owners and rights holders.

This model, though developed in the West, provides a scalable blueprint for India's growing e-commerce platforms like Flipkart, Snapdeal, and JioMart, where trademark infringement remains rampant.<sup>30</sup>

### **(B) Alibaba's IP Protection Platform in China**

In China, Alibaba Group has rolled out one of the most advanced AI-powered systems for detecting counterfeit products and trademark infringements. The Intellectual Property Protection (IPP) platform employs AI-powered image recognition and semantic search features to identify listings highly similar to registered trademarks.

The platform not only detects listings but also tracks product reviews, customer complaints, and seller history to detect abuse patterns. This integrated methodology has led to a substantial decline in infringement cases filed by leading brands.

In the case of India, this case demonstrates the potential for multi-modal AI models that move beyond text-image static detection and employ behavior analytics to enhance trademark enforcement.<sup>31</sup>

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<sup>30</sup> Amazon, *Project Zero*, AMAZON BRAND PROTECTION, <https://brandservices.amazon.com/projectzero> (last visited Apr. 7, 2025).

<sup>31</sup> Alibaba Group, *Alibaba's IP Protection Platform*, ALIBABA GROUP (Oct. 2023), <https://www.alibabagroup.com/en/news/article?news=p231010>.

### **(C) Indian Example: Tata Consultancy Services (TCS) and AI for Legal Research**

While India has not yet used AI extensively for enforcement of trademarks, there are positive developments. For example, Tata Consultancy Services (TCS) has created proprietary AI-driven legal research solutions that help find similarities between trademarks. These solutions are utilized in-house and by select customers to aid litigation planning and opposition cases before the Intellectual Property Appellate Board (IPAB) and High Courts.

These resources use Natural Language Processing (NLP) and machine learning together to look for exact matches, as well as for phonetic, semantic, and conceptual equivalents—more than augmenting traditional legal databases such as SCC Online or Manupatra.

While these are not yet tools of public enforcement, they are a reflection of increasing interest in AI by Indian IP professionals and a stepping stone towards future use by governmental agencies.<sup>32</sup>

### **(D) Case Study: Automated Takedown on Social Media Platforms**

Another space where AI is being used more and more is on social media platforms such as Instagram, Facebook, and YouTube, where brand impersonation is prevalent. Major fashion brands have incorporated AI-driven third-party software such as Red Points and BrandShield, which apply machine learning algorithms to detect unauthorized usage of logos, hashtags, and visuals.

One recent example was that of an Indian fashion brand, which utilized Red Points to identify and delete more than 2,000 impersonating Instagram accounts of its brand in 30 days. These accounts were selling counterfeit products and tricking consumers into purchasing inferior products.

This example illustrates how AI-powered monitoring solutions can achieve results at scale, particularly in informal online marketplaces where enforcement by hand is practically impossible.<sup>33</sup>

### **(E) Legal Tech Start-ups' in India**

A number of Indian LegalTech startups like MikeLegal, LegalMind, and Indic Pacific Legal Research are building AI technology for trademark watch, litigation forecasts, and tracking of enforcement. MikeLegal, for instance, provides AI-assisted trademark watch and search

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<sup>32</sup> Red Points, *How Red Points Helped a Fashion Brand Remove 2,000 Fakes in a Month*, RED POINTS BLOG (Apr. 2023), <https://www.redpoints.com/blog/brand-protection-case-study/>.

<sup>33</sup> MikeLegal, *AI-Based Trademark Watch Tool for Indian Brands*, MIKELEGAL (2024), <https://www.mikelegal.com/trademark-watch>.

instruments that enable businesses and law firms to track impending infringement in real-time and make notifications.

Their tools are able to identify new filings that are comparable to a client's mark, facilitating more speedy opposition proceedings. Although not a state-implemented program, these software tools are increasingly utilized by small and medium-sized enterprises (SMEs) to protect their brand assets, highlighting a decentralized model of AI-powered enforcement in India.<sup>34</sup>

#### **(F) International Benchmarks: European Union Intellectual Property Office (EUIPO)**

The EUIPO has made huge leaps by integrating AI into its TMview and DesignView facilities, which enable users to search across jurisdictions for similar designs and trademarks. These facilities employ sophisticated AI algorithms to scan text, phonetic similarity, image files, and even semantic content.

A 2022 assessment report mentioned that the application of AI in the database of EUIPO saved 30% of search time and improved the accuracy of initial opposition decisions. The experience of the EU emphasizes the need for institutional dedication and cross-border collaboration, which could act as a model for Indian IP offices.

## **VI. POLICY RECOMMENDATIONS AND FUTURE OUTLOOK**

The expanding interface between Artificial Intelligence (AI) and trademark enforcement in India presents a promising frontier, but its development needs to be shaped by reflective policy reform, investment in technology, and institutional realignment. As AI becomes an integral part of global IP systems, India needs to take advantage of this opportunity to update its approach. This section sets out key policy recommendations and foresees the future direction of AI in Indian trademark enforcement.

#### **(A) Create a Regulatory Framework for AI in IP Enforcement**

The initial step in seamless AI adoption is the creation of a definite and precise regulatory framework for using AI in intellectual property (IP) enforcement. While the Trade Marks Act, 1999 has a solid basis for conventional enforcement, it lacks provisions for the subtleties of automated detection, bias in algorithms, or digital evidence.

The Government of India, perhaps via the Department for Promotion of Industry and Internal Trade (DPIIT) and in consultation with the Office of the Controller General of Patents, Designs

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<sup>34</sup> EUIPO, *Artificial Intelligence at the EUIPO*, EUR. UNION INTELL. PROP. OFF. (Dec. 2022), <https://euipo.europa.eu/ohimportal/en/artificial-intelligence>.

& Trade Marks (CGPDTM), ought to consider enacting guidelines or rules under the current Act. These may address:<sup>35</sup>

- Admissibility and reliability of AI-based reports in opposition and infringement proceedings.
- Standards of due diligence for using AI-based monitoring systems.
- Accountability mechanisms for flawed or prejudiced AI conclusions.
- Compulsory disclosures of algorithmic methodology in enforcement reports.

This would give both private and public stakeholders a legal certainty and framework for innovation.

### **(B) Investment in Infrastructure and Open Data Access**

AI is only as good as the data it is trained upon. So, digitization of trademark files and open access to structured datasets need priority. The Indian Trademark Office needs to keep growing its electronic database, with a view to:

- Full digitization of legacy files.
- Multilingual compatibility, particularly for marks in regional Indian languages.
- Machine-readable formats (e.g., JSON, XML) for public API access.

This would enable not only startups but also educational institutions and civic technologists to create AI tools specific to Indian use cases, creating an open innovation ecosystem around IP enforcement.<sup>36</sup>

### **(C) Encourage Public-Private Partnerships**

Since AI is a technically complex area, an exclusively government initiative might fall short. India must promote public-private partnerships (PPPs) in which law enforcement agencies, regulatory bodies, and the judiciary work together with LegalTech startups, AI technology developers, and universities to jointly develop AI-based solutions.<sup>37</sup>

An example might be the establishment of a national AI IP enforcement sandbox, where startups can experiment with their models using real-time data from the Trademark Office under regulatory oversight. Such programs can drive innovation while ensuring ethical and legal

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<sup>35</sup> Trade Marks Act, No. 47 of 1999, § 115, INDIA CODE (1999), <https://indiacode.nic.in>.

<sup>36</sup> Department for Promotion of Industry and Internal Trade, *Intellectual Property Rights Policy*, DPIIT (2016), <https://dpiit.gov.in/policies-rules-and-acts/policies/national-ipr-policy>.

<sup>37</sup> Digital Personal Data Protection Act, No. 22 of 2023, INDIA CODE (2023), <https://indiacode.nic.in>.



protections are in place.

#### **(D) Judicial and Administrative Training**

Another policy necessity is the education and training of judges, IP lawyers, and registry officials in AI and data analytics fundamentals. AI cannot operate on its own; its results must be translated into legal settings, balanced against human judgment, and explained in well-reasoned decisions.

Modules of training can be included within courses at Judicial Academies, National Law Universities, and Bar Councils with the aim to develop capacity in:<sup>38</sup>

- Assessing AI-generated evidence.
- Understanding algorithmic transparency and bias.
- Using AI insights in enforcement strategy.
- Such training would also clear myths and promote responsible adoption among lawyers.

#### **(E) Development of a Central AI Watch Platform**

India may explore setting up a centralized AI-driven trademark watch platform under the umbrella of the CGPDTM, which provides:

- Automated monitoring of new trademark applications for potential conflicts.
- Web scraping of e-commerce websites and social media for counterfeiting.
- Real-time notifications to right holders of infringements detected.

A platform like this could be provided as a government service to SMEs and individual trademark owners who cannot afford costly private AI solutions. This would make access to enforcement tools more democratic and enhance compliance and deterrence throughout all sectors.<sup>39</sup>

#### **(F) Ethical and Privacy Safeguards**

Considering the surveillance implications of AI, any policy should go hand-in-hand with India's Digital Personal Data Protection Act, 2023 and changing data ethics standards. AI tools should:

- Gather only necessary and proportionate information.

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<sup>38</sup> Nishith Desai Associates, *India's Legal Framework for Artificial Intelligence: Policy & Regulation*, NDA INSIGHT (Feb. 2023), <https://www.nishithdesai.com/AI-policy-paper>.

<sup>39</sup> WIPO, *Artificial Intelligence and Intellectual Property: Policy Considerations*, WIPO PUB. NO. 1055 (2021), <https://www.wipo.int/publications/en/details.jsp?id=4529>.

- Be under audit and explainability obligations.
- An observe due process in automating takedown and cease-and-desist notices.

India should look into developing a code of conduct for AI in IP enforcement, to be jointly developed by government agencies, industry, and civil society. This will facilitate rights-based innovation, instead of technology-led overreach.

### **(G) Future-Proofing: Anticipating Technological Evolution**

As AI technology itself continues to develop—especially with developments in Generative AI, synthetic media detection, and large language models—enforcement policy needs to be responsive. For instance, software that identifies deepfake logos or synthetically created infringing content will soon be needed.

India must thus establish an active policy system, maybe through a standing committee on IP and emerging technologies, to scrutinize developments and suggest periodic revisions. Global cooperation through WIPO, WTO TRIPS Council, and regional pacts (e.g., ASEAN-IPR, RCEP) must also be utilized in order to align with best international practices.

## **VII. CONCLUSION**

The convergence of Artificial Intelligence (AI) with trademark enforcement is one of the most important milestones in the history of intellectual property (IP) administration. With India at the cusp of a digital revolution, it can reinvent its mechanisms for trademark protection in terms of automation, intelligence, and technological efficiency.

Throughout this paper, we have considered the central role of trademarks in market economies and the increasingly complicated nature of defending them in the digital age. Specifically, we emphasized how AI can be leveraged to alleviate enforcement difficulties—ranging from opposition and infringement backlogs to the spread of counterfeit products through digital platforms. India's burgeoning digital economy, along with the global movement toward AI-driven legal processes, makes integrating AI not just desirable but a necessity.<sup>40</sup>

### **(A) Recapitulation of Key Insights**

This research started by establishing the significance of trademarks in an online, borderless economy, where brand name is a company's most precious intangible asset. It proceeded to investigate the enforcement issues of practical nature facing India, such as the delays in court cases, workload on trademark examiners, and lack of adequate surveillance mechanisms on the

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<sup>40</sup> World Intellectual Property Organization, *Artificial Intelligence and Intellectual Property: A Policy Framework*, WIPO (2021), <https://www.wipo.int/publications/en/details.jsp?id=4529>.

internet.

The discussion turned towards the potential of AI, particularly as applied to automated search and watch services, text and image recognition, and predictive analytics. Based on case studies like Amazon's Project Zero and Alibaba's IPP platform, it became clear how AI had the potential to completely transform enforcement. Importantly, domestic examples—such as LegalTech startups and TCS's AI-driven legal tools—held similar promise for India-specific applications. Subsequent to this, we provided policy suggestions that highlighted the importance of having a strong regulatory environment, data infrastructure investment, capacity-building measures, and privacy protection. All these suggestions have the aim of creating a legal environment that enables innovation without jeopardizing core rights and due process.<sup>41</sup>

### **(B) Strategic Value of AI to India**

India's status as one of the world's largest emerging economies with a booming digital user base makes enforcement of trademarks particularly important. Domestic and international brands alike are being more and more vulnerable to identity theft, copycat advertising, and damage to reputation caused by counterfeiting. Meanwhile, enforcement systems are still predominantly manual and after-the-fact.

AI provides a scalable, anticipatory, and responsive solution to this problem. In contrast to traditional models dependent on human intervention, AI can scan enormous digital environments in real-time, identify infringing patterns, and anticipate impending risks. This is especially relevant in a nation like India where courts are clogged up, IP offices experience resource shortages, and e-commerce is growing at a quicker pace than enforcement infrastructure.<sup>42</sup>

In addition, the democratizing power of AI—by means of low-cost or free monitoring tools and central government platforms—may empower even small businesses and startups to effectively enforce their trademarks. Such inclusiveness could promote increased formalization of the economy as well as an enhanced culture of brand protection.

### **(C) Legal and Ethical Balancing**

While promising, the use of AI must be powered by legal legitimacy and ethical obligation. Algorithms themselves are subject to bias, and excessive dependence on AI could result in

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<sup>41</sup> European Union Intellectual Property Office (EUIPO), *AI Tools in IP Enforcement: Evaluation Report*, EUIPO (2022), <https://euiipo.europa.eu>.

<sup>42</sup> Ministry of Commerce & Industry, *National IPR Policy*, DPIIT (2016), <https://dpiit.gov.in>.

Over reach, particularly when enforcement actions such as takedowns, cease-and-desist letters, or suspensions of accounts are decided solely by automated processes.

India needs to embrace a rights-based strategy for integrating AI, with automation augmenting human judgment instead of supplanting it. Legal protections need to provide that the stakeholders are afforded access to remedies, explanations for decisions made by AI, and clear standards for the creation of AI instruments.

This is especially crucial in a legal climate where proportionality, fairness, and due process are essential precepts. A mixed system—merging AI efficiencies with human oversight—seems most appropriate for India's legal and cultural context.

#### **(D) Adhering to International Trends**

India is not acting in isolation. Globally, institutions such as the EUIPO, USPTO, and WIPO are all converging toward AI-based trademark ecosystems. If India invests in AI today, it can leapfrog antiquated enforcement models and align with best practices under TRIPS, WIPO agreements, and other global regimes.

Furthermore, this positioning is not just legal—it is economic. Strong trademark enforcement generates foreign direct investment, establishes brand confidence, and drives innovation ecosystems. In a world where India is looking to become a global manufacturing and tech center, IP enforcement by AI becomes a strategic necessity.<sup>43</sup>

#### **(E) Vision for the Future**

The future of trademark enforcement in India is in a data-driven, transparent, and inclusive paradigm in which AI is never a substitute for law but a means to its better enforcement. This vision encompasses:

- Smart clearance and monitoring tools for all stakeholders.
- Recognition of AI-generated evidence by the judiciary when credible and verifiable.
- Policy platforms that change with the growth of technology.
- Public-private innovation platforms that regularly test and refine AI models.
- Enlightened IP holders, particularly SMEs, with the ability to assert their rights without prohibitive expense.<sup>44</sup>

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<sup>43</sup> Nishith Desai Associates, *Artificial Intelligence: Balancing Innovation and Regulation*, NDA Insights (2023), <https://www.nishithdesai.com>.

<sup>44</sup> Prashant Reddy T. & Sumathi Chandrashekar, *Create, Copy, Disrupt: India's Intellectual Property Dilemmas* (Oxford Univ. Press 2017).

In order to realize this, there is a need for multidisciplinary collaboration—among lawyers, data scientists, policymakers, technologists, and civil society. Only through such comprehensive involvement can India unlock the full potential of AI in its trademark regime.

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